

promoting better local government

Dr Andrea J. Turner
LARCI
c/o Economic and Social Research Council
Polaris House
North Star Avenue
Swindon
SN2 1UJ
28 November 2008

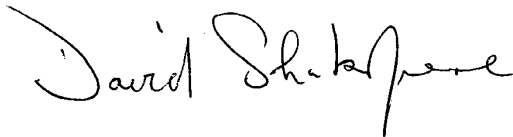
Dear Dr Turner

Public services innovation conference 20–21 November 2008, Business Design Centre, London

On behalf of the Local Government Association, I would like to thank you for your participation at our public services innovation conference last week. The quality of the debate and discussion over the two days was very high, and harnessing the collective expertise of all the participants made for a lively and successful event.

Unfortunately, I could not attend all of the breakout sessions but from the feedback I have received they were all successful and it showed the potential for social innovation to transform the way things are done now and in the future.

Yours sincerely



David Shakespeare
Chairman – LGA Improvement Board